



EXPERT ON SITE

Why Choose Expert on Site
for your Condair Humidifier and
Evaporative Cooling Systems?

- Factory technical expertise
- Improves humidifier lifetime
- Peace of mind

Quality | Inside and Outside the Box!

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Quality Service Straight From The Manufacturer, Guaranteed!

As the global market leader for humidification and evaporative cooling solutions, Condair is continuously aiming to exceed customer satisfaction through reliable and durable solutions. With service for your humidifier system, provided by a Condair Expert on Site, we transfer the knowledge from our team at the factory right to the customer's site. We deliver to you, the benefit of a wide range of service offerings, spare part portfolios, service experts, and over 70 years of experience in reliable service delivery.

Quality Service From the Manufacturer

When choosing Condair's **Expert on Site (EoS)** to install, start-up or provide preventative maintenance for a Condair humidifier, the facility owner, engineer, and contractor will reap the benefit of having the manufacturer's expertise delivered directly on site. Your humidifier will receive quality workmanship, guaranteed to the highest standard, giving everyone peace of mind.

All Condair orders are automatically archived including the system and design data for each delivered unit. During any service work, a Condair Expert on Site can access this data on-site via mobile software to get the most updated installation plan or an accurate picture of the system's history. A Condair Expert on Site is the best solution when it comes to the necessary expertise to install, commission, or maintain a Condair humidification system.

Nobody knows their humidifiers better than Condair... We are the experts!

Your local Condair representative can provide you with a quote for a wide range of service offerings for your new project or your existing system including:

Installation

Including the manufacturer's expertise during the installation of your humidifier project ensures that it will be configured as it was designed and optimizes system performance for the duration of its life time. A dedicated project manager will guide you and your local representative through the entire installation process ending with [if included] successful product commissioning, training, and hand-off.

Installation Support

Just like installation provided directly by a Condair Expert on Site, installation support will provide the same benefits. This option allows for local contractors to be guided by our technicians during the install project and ensures the installation is done as the manufacturer recommends. Ensure they know how the job is done right.

Start-up & Commissioning

Get your humidification system off to the best possible start. Proper start-up and commissioning is critical for the system to run optimally over the course of its life time. A Condair Expert on Site will validate that the control parameters work as designed and ensure that the humidifier is optimizing energy consumption.



Preventative Maintenance

Damage and repairs not only cost money, they are very time consuming. Delayed production can cause serious damage to a business process and business relationships. To reduce the number of these failures, planned preventative maintenance is highly recommended. Only through routine checks and maintenance on the humidification system is it possible to identify and correct disruptive factors at an early stage and avoid later damage.

System Assessment

Sometimes maintenance is not the only answer. System upgrade or replacement can be the best alternative to the repetitive service of those trouble sites. Plan a system assessment with a Condaire Expert on Site and your local Nortec representative to get the best insight for what your installed humidifier needs.

Decommissioning

Whether it's the summer months and you don't need humidity control or you are moving your humidification equipment to a new location, Condaire can be there to help. Protect your investment and ensure your system is shut down properly.

Refurbishment & Reinstallation

Energy efficiency of buildings and building supply is becoming more important. Increasing energy costs can put pressure on your company. Modernization of old system components, improving energy efficiencies and improving overall system hygiene are the main goals of refurbishment and re-installation.

Product Ownership Training

Humidification systems are not the most widely understood piece of equipment that a maintenance department has to oversee. Expand your humidifier knowledge and save money by having your own in-house expertise for minor maintenance needs and weekly or monthly checks. Be trained by a Condaire Expert of Site.

Water Quality & Bacteria Testing

Condaire can provide water quality and bacteria level results while on site for the service. If applicable for your type of humidifier, bacteria testing is included with every planned maintenance visit.

Nobody knows their humidifiers better than Condaire...
We are the experts!

Sit back, relax, and let us do the work... Expert on Site will give you peace of mind.

Include Condair in your next humidifier project to either install, start-up or provide preventative maintenance for your Condair humidifier or evaporative cooling system; we can also provide support to your local contractors.

Condair manufactures a comprehensive range of humidifiers and evaporative cooling systems across all humidification technologies. With over 40 years of experience, Condair's Expert on Site team will provide the right service solution to meet the unique needs of your facility.

Benefits Of Condair EXPERT ON SITE Service Solutions

- ✓ Technical expertise delivered directly from the manufacturer
- ✓ Efficient and long humidifier operational lifetime
- ✓ Accommodation for contractor and engineering partners
- ✓ Peace of mind knowing that an expert will be on site
- ✓ Focus on other projects while we handle your humidifier service
- ✓ Professional project management



Condair has a complete line of service offerings

Installation – Commissioning – Maintenance – Decommissioning – Refurbishment –
Re-installation – System Assessment – Product Training – Water Quality & Bacteria Testing

**Request more information about Condair's Expert on Site services today.
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